#### **CUSTOMER SERVICE AND TRANSFORMATION SCRUTINY COMMITTEE**

# Monday 15<sup>th</sup> May 2017 at 1000 hours in the Council Chamber, <u>The Arc, Clowne</u>

Item Page No.(s)

PART A – FORMAL PART 1 OPEN ITEMS

#### 1. Apologies for Absence

### 2. <u>Urgent Items of Business</u>

To note any urgent items of business which the Chairman has consented to being considered under the provisions of Section 100(B) 4(b) of the Local Government Act 1972

## 3. <u>Declarations of Interest</u>

Members should declare the existence and nature of any Disclosable Pecuniary Interest and Non Statutory Interest as defined by the Members' Code of Conduct in respect of:

- a) any business on the agenda
- b) any urgent additional items to be considered
- c) any matters arising out of those items and if appropriate, withdraw from the meeting at the relevant time.
- 4. Minutes of a meeting held on 13<sup>th</sup> March 2017. 3 to 7
- 5. List of Key Decisions & Items to be Considered in Private. 8 to 13 (Members should contact the officer whose name appears on the List of Key Decisions for any further information).
- 6. Quarterly Corporate Plan Target Performance Update report To Quarter 4 2016/17 Follow